**SATISFACTION SURVEY**

From: Milestone Getaways
CRUISY SUSIE CONGER

Dear Valued Client:
We hope you had a wonderful vacation! Your opinion matters to us. We strive to always improve, so that we may deliver top quality vacation experiences to our clientele...you can help us by completing our simple 5 minute survey. Your answers are respected as your opinion, totally confidential and used solely for positive growth.

* Name \*

First Last

* Cruise Ship and Itinerary OR Destination Resort and location \*



* Evaluate the following statements. \*

|  | Unacceptable | Below Expectations | As Expected | Above Expectations | Outstanding |
| --- | --- | --- | --- | --- | --- |
| **Overall Vacation Experience was:** |  |  |  |  |  |
| **Overall experience with travel agency: Milestone Getaways** |  |  |  |  |  |
| **Overall Rooms and Hotelery was:** |  |  |  |  |  |
| **Overall Dining and Food Service was:** |  |  |  |  |  |
| **Overall Activites and Entertainment was:** |  |  |  |  |  |
| **Overall Airline and Transportation was:** |  |  |  |  |  |

* Please expand on ANY less than As Expected ratings above. Suggestion on improvement in any of these areas is appreciated.



* EXCURSION REVIEW: If you selected to book any added excursions or tours; please tell us what you selected, and your overall experience with the activity.



* What was your favorite thing about your Vacation Experience?



* What was your least favorite thing about the Vacation Experience?



* We hope you will share a fun vacation photo or two for our Galleria!
Use the link below to upload up to 3 photos of your recent vacation.

Add File



* With your approval, we would like to add a Testimonial to our portfolio. Please give a 2-3 sentence review of your vacation experience that we may use for our online Client Review Galleria.



By submitting this statement/photo; you are giving permission to post online and in various marketing materials, including your first name, home town, destination and year of travel.

* Referrals:

Yes I recommend this vacation to other travelers

I recommend, but with attention to comments above

No do not recommend this vacation in the future

* REFERRALS to friends and family are our greatest compliment!
Do you know of anyone interested in vacationing in the next year or so, that could benefit from our services as travel profesionals? With their permission, please share name and contact information; we are happy to send them and you a nice Referral Gift upon booking a vacation.



THANK YOU for completing our survey. Don't forget about our generous Referral Gift Program!
Visit our website often for program details and current travel specials.

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